



**THE COMMUNITY COUNCIL OF ABERTILLERY & LLANHILLETH
CYNGOR CYMUNED ABERTYLERI A LLANHILLEDD**

**E-mail : clerk@abertilleryandllanhilleth-wcc.gov.uk
Telephone 01495 217323**

**Council Offices,
Mitre Street,
Abertillery, Blaenau Gwent. NP13 1AE.**

**Swyddfa'r Cyngor,
Stryd Meitre,
Abertyleri, Blaenau Gwent. NP13 1AE.**

Crown Buildings
Portland Street
Abertillery
Gwent
United Kingdom
NP13 1YG

05 March 2025

Dear Sir/Madam

During a recent meeting of the PlaCE committee (Planning, Commerce, and Environment), Councillors discussed traffic congestion and parking issues in Abertillery and the surrounding areas. One area of concern is Portland Street, where your JobCentrePlus building is located.

The concern is that the car park adjacent to the building is for staff use only. As other parking options are very limited in the immediate vicinity, visitors to the JobCentrePlus building are parking on residential streets on double yellow lines and in front of residents' garages, thus causing congestion and obstruction. Feedback from residents living nearby compounds this and their deep frustration of being unable to walk on the pavements safely or access their garages.

The committee has asked if you would consider opening the car park to visitors to your building if they can prove they have an appointment. It seems there is a security guard on site so this may be an easy solution to the problem.

The committee would be very grateful for your feedback and possible solutions to this issue and look forward to your reply.

Yours Sincerely

Erika Davies
Deputy Clerk



Department
for Work &
Pensions

Adran Gwaith
a Phensiynau

Date: 30/04/2025

Erika Davies (Deputy Clerk)
The Community Council of Abertillery & Llanhilleth
Council Offices
Mitre Street
Abertillery
NP13 1AE

Dear Erika,

I am writing in response to your letter dated the 05 March 2025 which was received at our Abertillery Jobcentre.

As outlined in your letter, the car park on site at Abertillery Jobcentre based in Portland Street is currently for staff use only, and there is a security guard on site.

Unfortunately, the guard is there for the safety of colleagues and customers. Asking them to come away from their position inside could put staff and customers at risk. The car park is small and allowing customers to park in there could lead to issues for our own access as customer may block the car park and potentially block fire routes. The main entrance is the preferred route for staff and customers with mobility issues to exit in an emergency if it is safe to do so. If a vehicle were blocking this preventing their escape it could lead to the member of staff or customer being put at unnecessary risk.

For these reasons we are unable to open our car park to visitors.

Regards

L Probert

Jobcentre Manager